**Software Requirements**

Functional Requirements:

1. The customer has control over the trip they want to go on and when they want to go on it
2. The customer has control of making changes to the trip however they want to, based on whatever reasons
3. In order to change the trips, the customer has the opportunity to contact their agent
4. The travelling services should generate the people travelling day to day and their travel times
5. Each customer will have their unique ticket number which they will travel with no matter the mode of transportation.